

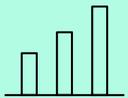
# Welcome to the revolution.

Imagine a world where fairness and financial freedom are the norm. A world where every shopper can pay better. Together, we can power an economy where everyone wins.

Shop now. Pay over 6 weeks.\*

\*Customers pay in 4 installments. The first is due today, the remaining three are due every 2 weeks.

## Good for your customers. But what's in it for you?



### A Sales Boost

Customers that shop with Afterpay are known to purchase more items, have an increased average order value and shop more frequently.



### Support Store Goals

Even though customers only pay 25% today, the full sale amount is captured in your store on the day of purchase.



### Drive new customers and conversion

The Afterpay app shop directory is designed to increase foot traffic, making it easier for customers to get what they want."

## Help Lines

### Afterpay In-store Support

Call us at  
AU 1300 621 603 Mon-Fri 9:00-17:00  
NZ 0800 472 317 Mon-Fri 11:00-19:00

or submit a question anytime at [help.afterpay.com](https://help.afterpay.com)

### Health Practitioner Support Line

Call us at  
AU 1300 041 104 Mon-Fri 9:00-17:00

### Afterpay Customer Support

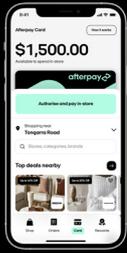
Anytime via our in-app Help Centre, or by sending an in-app message to the Customer Support Team.



Scan the QR Code to get additional Afterpay training resources.

afterpay

# Pay better. Choose Afterpay.



Did you know we accept Afterpay? It splits the total into 4 installments and you pay just 25% today and take the goods home with you!

We accept Afterpay so if there's anything else you need or want today, you can pay overtime with no interest or fees!

We accept Afterpay in-store, just pay 25% today and the rest overtime. The best news is it doesn't affect your credit rating or history!

Would you like to pay with cash, credit or Afterpay?



Tip: ensure you are utilising your in-store visual assets to let your customers know Afterpay is available!



You process an Afterpay Card transaction/refund the exact same way as you would process a Mastercard or Visa transaction.

## How to check the customer paid with Afterpay before a refund.

The receipt will show **Mastercard in AU** and **VISA in NZ** as the payment method and the last 4 digits of the customers Afterpay Card.

**1** **Apple Devices**

1. Open the Settings app.
2. Scroll down to Wallet & Apple Pay.
3. Tap the Afterpay Card.

**2** **Android Devices**

1. Open the Google Wallet app.
2. Tap the Afterpay Card.
3. Numbers are displayed on the card or as a Virtual account number.

## What happens if a customer is prompted to enter a PIN?

Sometimes customers will need a PIN after they tap Afterpay Card on the card reader, when this happens the customer can create or update their PIN easily within the Afterpay app. They simply click 'How it works' from the In-Store tab and set or update their PIN from the options.



Eligibility criteria apply. Late fees may apply. Loans made to California residents make or arrange pursuant to a California Finance Lenders Law License. Visit Afterpay.com for more details. Review your company's return policy to understand eligibility and restrictions. For internal use only. Not for customer distribution.